

Organizational Self-Assessment

STANDARD 1.0 Identify Patients at Risk for Poor Transitions

Processes are in place to identify individuals at risk for poor transitions so that appropriate measures can be taken by care team members at any location on the continuum to ensure optimum patient health outcomes.

Health care entities can meet this standard through evidence of the following essential health risk identification elements:

	Consistently Performing (3)	Frequently Performing (2)	Inconsistently Performing (1)	Not Performing (0)	SCORE
Use of a validated risk assessment tool that meets regulatory requirements for the care delivery setting and assigns a quantifiable risk score that can be measured.					
Communication of health risk assessment findings to known episodic or longitudinal care managers across the care continuum.					
Reassessment at each episode of care or transition to a new care setting for those identified as at-risk.					
Implementation of performance improvement processes to identify root causes for failed transition or readmission.					
Screen for medical, behavioral and social factors associated with high-risk for poor transitions, including social determinants of health. <ul style="list-style-type: none"> • Frequent facility admissions and/or inappropriate utilization of health care resources • Polypharmacy and/or poor medication adherence • Multiple co-morbidities and/or 2+ chronic conditions • Cognitive or functional impairments • Behavioral Health Issues • Social determinants 					
Incorporate proactive, predictive-risk modeling of specific patient populations through the analysis of internal and external information, such as state, community, institutional or payer data sets.					

	Consistently Performing (3)	Frequently Performing (2)	Inconsistently Performing (1)	Not Performing (0)	SCORE
Optimization of available technologies to deliver the services associated with the standard					
Standard 1.0 Organization Score:					
<i>Consensus Measures</i>					
Process: Notification of inpatient admission (HEDIS)					
Outcome: Evidence of completion of a health risk assessment (CMS: IQR/OQR 262)					

SCORING

Consistently is defined as performance of service/task **80% or greater**

Frequently is defined as performance of service/task **50% - 79%**

Inconsistently is defined as performance of service/task **20% - 49%**

Not performing is defined as performance of service/task **less than 20%**