

# TRANSITIONS OF CARE

## STANDARD 3.0

Perform, Communicate, and Implement Findings from a Medication Reconciliation

Processes are in place to support a reconciled medication list at each care transition point, especially in the case of patients at high risk for care transitions.

**Organizations can meet this standard by showing evidence that a medication reconciliation assessment is completed, and that the following elements are included:**

	Consistently Performing (3)	Frequently Performing (2)	Inconsistently Performing (1)	Not Performing (0)	Score
Compile a full medication history, including both prescribed and non-prescribed medications, from all available sources including: <ul style="list-style-type: none"> <li>• EHR and discharge summary</li> <li>• E-prescribing records</li> <li>• Claims data</li> <li>• Paper records from other sites of care and providers</li> <li>• Pill bottles provided by patient and caregiver</li> <li>• Self-reported from patient or caregiver</li> <li>• Patient's pharmacy</li> <li>• Regular ambulatory care provider</li> </ul>					
Identification of patients who may be at high risk for medication related adverse events or non-adherence (Chan et al., 2020).					

Review of medication history against active medications in the current setting to identify discrepancies.					
Verification of medication list accuracy with patient or caregiver, including non-prescribed medications, over the counter medications, and supplements.					
Address medication discrepancies and non-adherence issues.					
Document all medication reconciliation activities in medical record, using applicable coding.					
Advise and instruct on proper disposal of unused or expired drugs.					
<b>Standard 3.0 Organization Score:</b>					
<b>Consensus Measures</b>					
<b>Process:</b> Evidence of medication reconciliation on date of discharge (HEDIS)					
<b>Outcome:</b> Evidence of high-risk medication assessment in elderly (CMS IQR/OQR 0022)					
<b>Consistently</b> is defined as performance of service/task <b>80% of greater</b>	<b>Frequently</b> is defined as performance of service/task <b>50% - 79%</b>	<b>Inconsistently</b> is defined as performance of service/task <b>20% - 49%</b>	<b>Not performing</b> is defined as performance of service/task <b>less than 20%</b>		

Chan, A. H., Horne, R., Hankins, M., & Chisari, C. (2020). The medication adherence report scale: A measurement tool for eliciting patients' reports of Nonadherence. *British Journal of Clinical Pharmacology*, 86(7), 1281–1288. <https://doi.org/10.1111/bcp.14193>